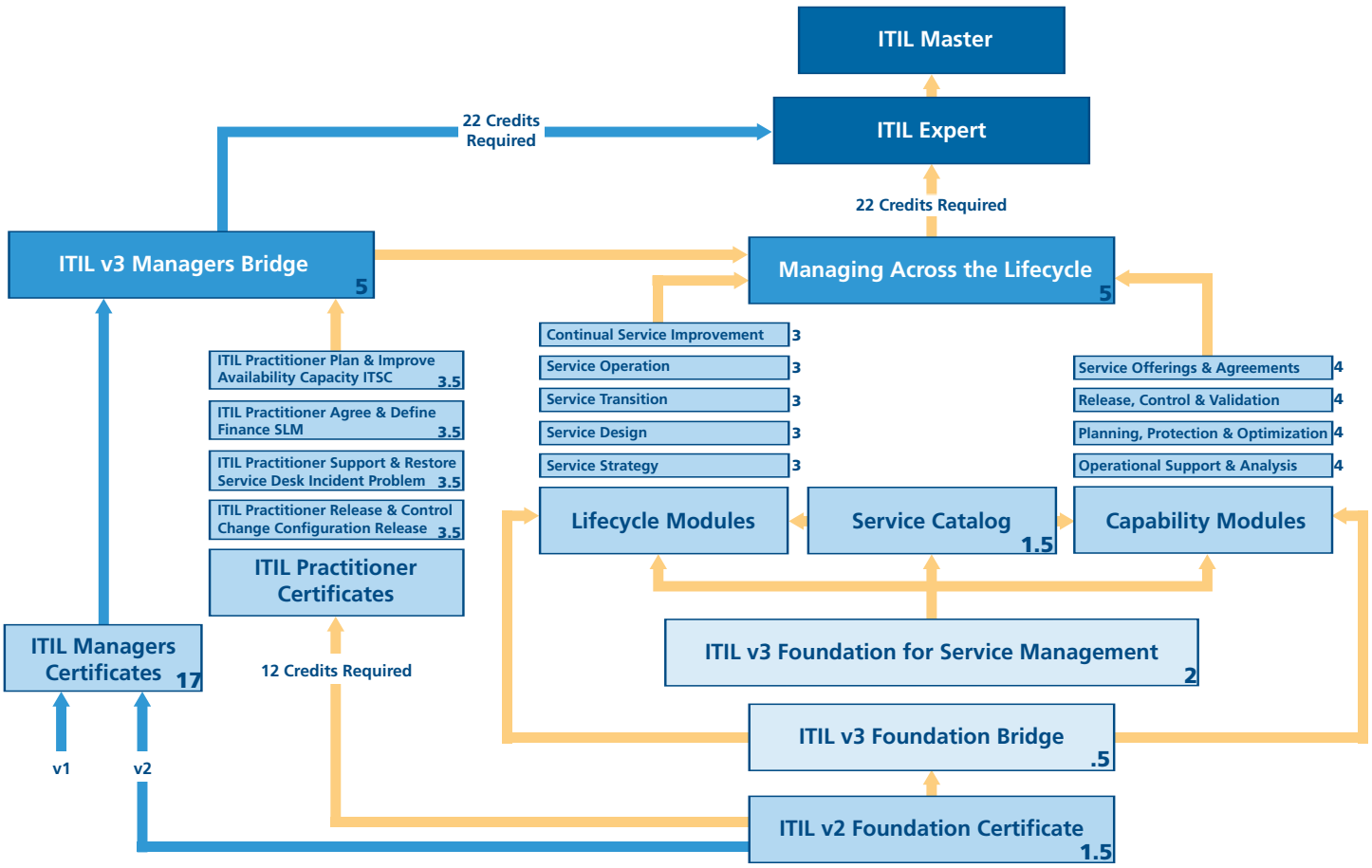
ITIL Certificate Tracks

The IT Infrastructure Library™ (ITIL®) defines a holistic process framework that recasts IT from a product developer to a service provider. In this way, IT aligns with the needs of the business by proactively managing all aspects of the production environment. Our ITIL training curriculum includes preparation for the Foundation, Practitioner, and Service Manager ITIL certifications. Use the chart below to navigate through the appropriate classes for the certification you want.



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For more information on our ITIL Certification Tracks and how they can help you meet your career goals, contact your training advisor at 1-800-COURSES or visit us on the web at **www.globalknowledge.com/ITIL**.

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